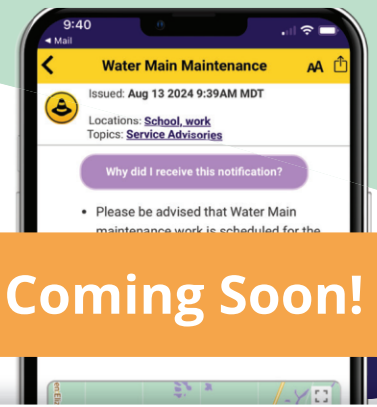


NEW Town of Ponoka Notification Service and App

Receive Critical Information Quickly!

Beginning in October, the Town of Ponoka will roll out a new Notification Service that will send out alerts to keep you informed of utility service disruptions and large-scale, local emergencies.



Coming Soon!

Attention: Utility Bill Customers

Town of Ponoka residents who receive a monthly utility bill will automatically be enrolled to receive these alerts through the primary phone number and address associated with their utility bill.

All other Town citizens and visitors will be able to download the app or subscribe to receive these alerts via text, phone and/or email in October once the new system is launched. Registration will be free and easy to do.

Once the new service launches in October, Town utility customers will be able to choose how they want to receive alerts.

They can download the Voyent Alert! app to receive notifications on their phone. Or they can register online to receive alerts via email or text message instead of, or in addition to, receiving recorded voice calls.

The Town will use the Voyent Alert! system to send out alerts.

In October, you can also sign up for optional non-emergency notifications about important and helpful Town information such as road closures, waste collection reminders, snow and ice control updates, etc.

Update your Utility Bill Contact Information Today!

Is the primary phone number associated with your utility bill the best way for you to receive alerts once this new service launches in October?

If not, please phone the Town Office as soon as possible at 403-783-4431 so we can update your utility bill contact information that will be used to automatically register you for this new notification service in October.

Can I opt out?

Yes, opting out is easy, but we encourage you to remain subscribed so that you continue to receive critical information that could help protect your safety or help you be better prepared during a utility service disruption.

If you choose to opt out, you can do so after the new service launches in October by pressing "8" at the end of any recorded voice call you receive.

Or you can submit an Online Service Request at anytime on the Town website at Ponoka.ca or phone the Town Office at 403-783-4431 during office hours where Town staff can assist you in opting out.

For more information, please visit Ponoka.ca/p/alerts or call the Town of Ponoka office at 403-783-4431.

~ TOWN NEWS ~

- **Enjoy Dryland Drop-in Programming at the Ponoka Arena Complex until September 22** such as volleyball, soccer, pickleball, lacrosse, badminton and basketball. To view the schedule, please visit the Town of Ponoka website at Ponoka.ca/p/drop-in-programming
- **Public Skating and Shinny Hockey on Now at the Ponoka Arena Complex** – To view the ice season programming schedule, please visit Ponoka.ca/p/ice-season-programming
- **Annual Fall Clean Up Starts Tuesday, October 15** – The Town of Ponoka's annual back alley collection of compostable yard waste will begin after the Thanksgiving long weekend on Tuesday, October 15 and will continue until each back alley is completed. For more information, please visit Ponoka.ca/p/back-alley-pick-up
- **Grey Carts and Green Carts** should be placed at the curb for pick up on September 18, 19 and 20 – depending on your Zone.

- **Green Carts and Recyclable Materials** bundled in clear or blue transparent plastic bags should be placed at the curb for pick up September 25, 26 and 27 - depending on your Zone.

~ UPCOMING COUNCIL MEETINGS ~

- **Next TOWN COUNCIL MEETING:**
Tuesday, September 24 at 5 p.m. (new time)
- **Next PRIORITIES AND INITIATIVES COMMITTEE MEETING:**
Tuesday, October 15 at 6 p.m.
- **2025 Budget Deliberation Dates:**
October 29 and 30 starting at 9 a.m.

The public is welcome to attend all Council meetings. Meetings will be held in Town Council Chambers on the third floor of the Ponoka Civic Centre (5604 50 Street).



Hometown Weekly
Town of Ponoka News and Events

Town of Ponoka
#200, 5604-50 Street,
Ponoka, AB T4J 1G5
Phone: 403-783-4431
www.ponoka.ca

